

B&M Lodge Guidelines:

1. **Valuables:** Your safety and security are our top priority. Guests are solely responsible for the safekeeping of all their valuables. Management will not be held responsible or held liable for any loss of personal property and valuables. Security measures including cameras in public or shared spaces are in place to ensure your stay is safe.
2. **Complimentary Breakfast:** Breakfast is included with each reservation. Service times are from 7:00 am to 10:00 am GMT.
3. **Keys:** Guests are required to return their room keys at check out. A surcharge may apply for lost keys.
4. **Car Park:** To ensure your security and safety we provide security onsite and at the car park. Cars are parked at owners' own risk. We encourage you to remove all valuables from your cars and lock them up when leaving cars unattended.
5. **Room Service:** Is available upon request at the reception. Cost of service will be billed to the occupant of the room requesting service unless paid for at the time of request.
6. **Pets:** Guest must notify management of pets onsite and in their rooms. Extra cleaning fees may be charged for cleaning up after pets.
7. **Smoking:** All rooms are strictly no smoking. Smoke alarms and detectors will be automatically activated at the instance of smoking. Guests are encouraged to smoke only in the open, outside the guest rooms and shared areas. Smoking in the rooms attracts a variable cleaning and deodorizing fee of no less than **\$100**.
8. **Laundry:** Onsite laundry arrangement is available on request, please dial 024-087-2279 to request service. Dry cleaning services are offsite and, with prior notice, can be arranged on behalf of the guest. Management will not be liable for services provided by offsite cleaners.
9. **Housekeeping:** Guest rooms are cleaned daily from 10:00 am. If you would like to decline housekeeping services, please hang a "Do not disturb" sign outside the door.
10. **Additional and Optional Services:** Beverages, snacks and other basic amenities are available for purchase at the reception.
11. **Dining Times:** Meals can be purchased from the restaurant during working hours. For your convenience we request that guests at the lodge make prior arrangements for meal services before the set dining times listed below:
 - a. Breakfast: 7:00 am to 10:00 am GMT
 - b. Lunch: 12:00 noon to 3:00 pm GMT
 - c. Dinner: 6:00 pm to 10:00 pm GMT
12. **Check-Out Time:** Check out is at noon (12:00 pm GMT). Late check-out can be arranged at the reception. A request for late check-out past 1:00 pm GMT attracts extra fees. Failure to make arrangements and obtain permission for late check out attracts a charge of a full day's room charge or fee.
13. **Billing:** Unless agreed upon or prior arrangements made, guests are required to settle bills and charges daily at the reception. Bills for additional services are to be paid at the time the service is ordered.