



BEN & MOONS LODGE & EVENT CENTER

MISSION STATEMENT & CORE VALUES

WELCOME

- *We warmly welcome you to our pristine and premier Ben & Moons (B&M) Lodge & Event Center!*
- *We will aspire to cater for your needs in a courteous, efficient, and timely fashion*
- *We wish you a satisfying and memorable stay in our Lodge & Event Center*

MISSION STATEMENT

To create a customer-oriented premier hospitality company, committed to offering memorable and rewarding customer experiences.

CORE VALUES

- Teamwork
- Respect and Trust
- Personalized Service
- Gratitude

CONSISTENCY

Our mission and core values guide and motivate us, and always remind us of who we are and what we are capable of rendering to diverse customers!

Our Guests: We will relentlessly strive to exceed our guests' expectations by delivering exceptional service in a refreshing, clean and warm environment.

Our Team: Our people are key to us. As such, we aspire to treat our workers well and with respect while valuing their safety and wellbeing.

Our Business: We have created a Pristine and Premium Lodge and Event Center to be *unique and elegant*, and *unreservedly and inclusively* suit Local, National, Regional, and International Guests.